



Memorandum
Department of Information Technology

ONBASE 112797

DATE: January 7, 2026

TO: Board of Acquisition and Contract

FROM: Marguerite Beirne
Chief Information Officer
Department of Information Technology

Terrance Raynor
Commissioner
Department of Public Safety

RE: AUTHORITY TO AMEND AN AGREEMENT (IT-1686) WITH INTERGRAPH CORPORATION D/B/A HEXAGON SAFETY & INFRASTRUCTURE, FOR THE INSTALLATION, IMPLEMENTATION AND PROJECT MANAGEMENT OF A NEW WEB-BASED ONCALL DISPATCH SYSTEM SOFTWARE, WHICH INCLUDES ESSENTIAL INTEGRATION SERVICES RELATED TO GEOGRAPHIC INFORMATION SYSTEMS (GIS) FUNCTIONALITY WITHIN THE SYSTEM, FOR A TERM OF TWO (2) YEARS, COMMENCING ON THE DATE THE AGREEMENT IS EXECUTED BY BOTH PARTIES, FOR A TOTAL AGGREGATE AMOUNT NOT-TO-EXCEED \$1,0152,140.50, IN ORDER TO (I) RELINQUISH CERTAIN CLIENT SOFTWARE LICENSES AND REPLACE THEM WITH CERTAIN MOBILE SOFTWARE LICENSES, AT NO ADDITIONAL COST TO THE COUNTY; AND (II) EXTEND THE TERM OF THE AGREEMENT BY TEN (10) MONTHS, COMMENCING RETROACTIVELY ON SEPTEMBER 14, 2025 THROUGH JULY 31, 2026.

BACKGROUND:

- By resolution # 86068 approved on July 22, 2021 ("July 2021 Resolution"), your Honorable Board authorized the County of Westchester (the "County"), acting by and through its Department of Information and Technology ("Department" or "DoIT"), to enter into an agreement ("Agreement") with Intergraph Corporation, d/b/a Hexagon Safety & Infrastructure ("Intergraph"), pursuant to which Intergraph would install, implement and project manage a new web-based OnCall Dispatch System ("OnCall Dispatch System"). The approved Agreement was for a term of two (2) years, to commence upon the earlier date of (i) October 1, 2021, or (ii) the date of the Project Kick-Off Meeting, for a total aggregate amount not-to-exceed \$856,203.24. The Agreement has not been executed.
- By resolution # 87658 approved on September 30, 2021 ("September 2021 Resolution"), your Honorable Board authorized the County to revise the term commencement date of the Agreement set forth in the July 2021 Resolution to commence upon the earlier date of (i) January 31, 2022, or (ii) the date of the Project Kick-Off Meeting.

- By resolution #88173 approved on October 21, 2021 (“October 2021 Resolution”), your Honorable Board authorized the County to further revise the term commencement date of the Agreement set forth in the October 2021 Resolution to commence upon the date the Agreement is executed by both parties.
- By resolution # 91363 approved on February 10, 2022 (“February 2022 Resolution”), your Honorable Board authorized the County to further revise the scope of services to include the addition of essential integration services related to Geographic Information Systems (GIS) functionality within the system, and increase the not-to-exceed amount of the Agreement by \$148,592.96, to a new total amount not-to-exceed \$1,004,796.20, in order for Intergraph to provide the Additional Services. The Agreement was subsequently executed.
- By resolution # 99051 approved on February 23, 2023, your Honorable Board authorized the County to amend the Agreement (“First Amendment”) in order to (i) add additional OnCall Dispatch modules listed in Schedule “A” attached to the Resolution, at no cost to the County; (ii) change the method of providing training services from remote to in-person services, and (iii) increase the not-to-exceed amount of the Agreement by \$8,534.14, from a total amount not-to-exceed of \$1,004,796.20 to a new total amount not-to-exceed \$1,013,330.34, in order for pay for costs incurred by Intergraph for on-site services.
- By resolution # 110315 approved on January 30, 2025, your Honorable Board authorized the County to further amend the Agreement (“Second Amendment”) in order to (i) add additional services to refresh the OnCall Dispatch System database and update the System archive database, including repeating certain changes requested by various police, fire and EMS agencies completed manually but no longer cost-effective, as detailed in Schedule “A” attached to the Resolution; (ii) increase the not-to-exceed amount of the Agreement by \$38,810.50, from a total amount not-to-exceed of \$1,013,330.34 to a new total amount not-to-exceed \$1,052,140.50, in order for pay for costs incurred by Intergraph for additional services; (iii) extend the term by eighteen (18) months, commencing retroactively on March 14, 2024 and terminating September 13, 2025.

ACTION REQUIRED:

The County now seeks authority from your Honorable Board to further amend the Agreement (“Third Amendment”) in order to (i) relinquish certain OnCall Dispatch – Customer Rules Engine Client – software licenses (IPS1231/Backup IPS1246BCK and IPS1246TST) and replace them with certain OnCall Dispatch – Customer Rules Engine – Mobile software licenses (IPS1246/Backup IPS1246BCK and IPS1246TST), at no additional cost to the County; and (ii) extend the term of the Agreement by ten (10) months, commencing retroactively on September 14, 2025 and terminating on July 31, 2026.

Except as specifically amended hereby, all other terms and conditions set forth in the Agreement shall remain unchanged and in full force and effect.

The attached resolution is submitted for your consideration.

MB/cmc

RESOLUTION

UPON A COMMUNICATION FROM THE CHIEF INFORMATION OFFICER, DEPARTMENT OF INFORMATION TECHNOLOGY AND THE COMMISSIONER OF DEPARTMENT OF PUBLIC SAFETY, BE IT HEREBY

RESOLVED, that the County of Westchester (the "County") is authorized to further amend an agreement (IT-1686) (the "Agreement") with Intergraph Corporation, d/b/a Hexagon Safety & Infrastructure (the "Intergraph"), pursuant to which Intergraph is to provide the County with services regarding the installation, implementation and project management of a new web-based OnCall Dispatch System, which includes essential integration services related to Geographic Information Systems (GIS) functionality within the system, for a term of two (2) years, commencing upon the date the Agreement is executed by both parties, for a total aggregate amount not-to-exceed \$1,052,140.50, in order to (i) relinquish certain OnCall Dispatch – Customer Rules Engine Client – software licenses (IPS1231/Backup IPS1246BCK and IPS1246TST) and replace them with certain OnCall Dispatch – Customer Rules Engine – Mobile software licenses (IPS1246/Backup IPS1246BCK and IPS1246TST), at no additional cost to the County; and (ii) extend the term of the Agreement by ten (10) months, commencing retroactively on September 14, 2025 and terminating on July 31, 2026

RESOLVED, that except as specifically amended hereby, all other terms and conditions set forth in the Agreement shall remain in full force and effect; and be it further

RESOLVED, that the County Executive or her duly authorized designee is hereby authorized to execute and deliver any and all documents and to take all action necessary and appropriate to effectuate the purposes hereof.

Agreement # IT-1686

Account to be Charged/Credited:
Original Agreement \$1,004,796.20
First Amendment \$8,534.14
Second Amendment \$38,810.50
This Amendment \$0.00
Total Agreement \$1,052,140.84

Account to be Charged/Credited:

Year	Fund	Dept	Major Program, Program & Phase Or Unit	Object/ Sub-Object	Bond Act	Dollars
2023	316	16	BIT48-01S	6160	BA#149-2020	N/A

Budget Funding Year(s): 2024-2026 Start Date: 03.14.2024 End Date: 07/31/2026

Funding Source: Tax Dollars: \$0.00
State Aid: _____
Federal Aid: _____
Other: _____
\$0.00
(must match resolution)